

Job Title: Lead Camp Counselor Date: 12/28/2021 Revision: 8/30/2023

FLSA Classification: Exempt   N	lonexempt 🛛 🤼	Salary Grade: '	To Be Determined
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Reports to: Education Manager Department: Engagement

#### **Position Purpose**

The primary responsibility of a Lead Camp Counselor position at the Blank Park Zoo is to create a fun and engaging summer camp experience for our campers. This includes interacting with the campers (ages 3-12), overseeing the day-to-day operations of the summer camp, creating unique educational opportunities and providing information about our animals and exhibits. The Lead Camp Counselor is responsible for ensuring guest and animal safety, while assisting with summer camp and working in various public positions throughout the Zoo.

#### **Essential Functions**

Reasonable accommodations may be made to enable individuals with disabilities to perform these essential functions.

- Guide camper experience to ensure a memorable and positive learning environment; this includes ensuring comfort and safety of campers while fostering educational growth
- Collaborate on lesson preparation as directed by the curriculum and engage in educational discussion throughout camp
- Responsible for working with Inclusion Specialists to implement positive behavior management and support plans for campers
- Mentor and lead Assistant Camp Counselors and teen volunteers with positive instruction
- Communicating daily with parents/guardians about their camper's experience at camp
- Report suggestions and observations to supervisors
- Complete camp paperwork as relates to our policies and procedures
- Set up and breakdown equipment and activities related to Summer Safari Camps
- Respectful of camp schedule and is prompt and on time to activities
- Assists with checking campers in and out as needed
- Utilize developmentally appropriate practices that inspire conservation action
- Work with and supervise volunteers

#### **Competencies**

- Resourceful Understanding of or can research all applicable topics as they relate to modern zoological management, operations of an attraction and customer service.
- Flexible Ability to handle a flexible workload with a variety of assignments while also maintain composure in an environment that can be stressful.
- Independent Must be able to operate independently, exercise initiative and demonstrate capacity for detail and follow-up.
- Positive Must be a positive, effective team member and be able to establish professional working relationships.
- Communicator Communicates clearly, both verbal and written. Effective listening skills.
- Critical Thinker Ability to make decisions while under pressure or solve complex problems that arise daily.
- Innovative Ability to propose solutions to areas of concern.
- Efficient Ability to complete task in a thorough but quick manner.

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- Customer-oriented Always exercises professional customer service skills. Interacts with m many different types of people and situations.
- Team Player Collaborates with supervisors and team to achieve common goals.

# **Supervisory/Management Responsibilities**

Serve as a mentor for Assistant Camp Counselors and teen volunteers ("Zoo Crew")

#### **Work Environment**

While performing the duties of the job, the incumbent is required to work both indoors and outdoors with exposure to seasonal weather conditions for camp activities. The incumbent will be required to spend the entire day with children. The noise level is moderate.

## **Physical Requirements**

The physical requirements described are representative of those that must be met by an employee to successfully perform the essential functions of the job. Reasonable accommodations may be made to enable individuals with disabilities to successfully perform the essential functions.

	, ,			
Ascending or descending ladders, stairs, scaffolding, ramps, poles and the like.				
⊠ Never	☐ Occasionally	□ Constantly		
_	different positions ⊠ Occasionally	to accomplish tasks in various environments including tight and confined spaces.		
•	a stationary position ⊠ Occasionally	n, often standing or sitting for prolonged periods.  ☐ Constantly		
•	to accomplish tasks  Occasionally	s or moving from one worksite to another.  ☑ Constantly		
	noving objects up to □ Occasionally	25 pounds in all directions.  ☑ Constantly		
Communicating with others to exchange information.				
☐ Never	☐ Occasionally	□ Constantly		
	tions that may inclu ⊠ Occasionally	de the wrists, hands and/or fingers.  ☐ Constantly		
	chinery and/or pow ☐ Occasionally	er tools.   Constantly		
	tor vehicles or heav ☐ Occasionally	y equipment.  □ Constantly		
Assessing the accuracy, neatness and thoroughness of the work assigned.				



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☐ Never	☐ Occasionally	□ Constantly		
Driving. ☑ Never	☐ Occasionally	☐ Constantly		
Stooping, kn	eeling, crouching, or	crawling –		
☐ Never	$\square$ Occasionally	□ Constantly		
Reaching wit  ☐ Never	h hands and arms.  ☐ Occasionally	□ Constantly		
Tasting or sm ☐ Never	nelling. ⊠ Occasionally	☐ Constantly		
Vision ⊠ Close visio	on; ⊠Distant vision;	oximes Color vision; $oximes$ Peripheral vision;	☑ Depth perception;	□ Ability to adjust focus
Lifting Requi		50 pounds	☑ Up to 25 pounds	☐ Up to 10 pounds

## Required education and experience

- Progress toward a degree or recently graduated from a college or university majoring in education, environmental interpretation, theatre, or related field.
- At least 1 season of paid experience working with children.

### Additional eligibility requirements

- Must be 18 years or older.
- Must be able to pass a background check.
- Must be able to maintain work hours that will serve the needs of Blank Park Zoo
- Must be able to maintain calm and act professionally in all situations such as emergencies and guest interactions.

## **Licenses/Certifications**

- Valid motor vehicle license
- May need to provide proof of current vehicle insurance
- Ability to obtain:
  - Universal Precautions
  - o First Aid/CPR Training
  - Mandatory Child Abuse Reporter Training (MCART)

### **Other Duties**

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice.



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# **Affirmative Action/EEO statement**

Blank Park Zoo is an equal opportunity employer and give employment and promotional consideration without regard to race, color, sex, religion, age, disability, disabled veterans, veterans of the Vietnam era, and any other protected class as required by local, state, or federal law. We seek applicants for employment who are dedicated, hardworking and seek fulfilling employment. In return Blank Park Zoo offers competitive income, benefits, and an excellent working environment.

Signatures	
This job description has been approved by:	
Manager	Date
HR	Date
CEO	Date
Employee signature below indicates the employee's under of the position.	erstanding of the requirements, essential functions, and duties
Employee	Date